PINGI

WIRELESS
CHARGER
SOLIDGRIP™ PRO

NST-16EU

OPERATING INSTRUCTIONS

BOX CONTENT

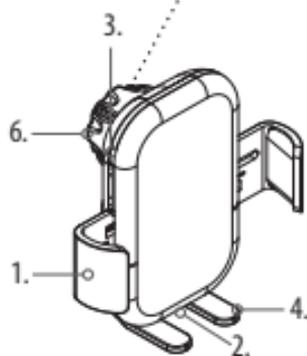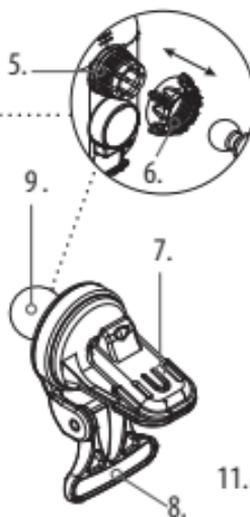| Holder	Suction cup mount	Air vent mount	USB Cable	Operating instructions

PARTS

Holder

1. Phone clamps
2. USB-C connector
3. LED indicator
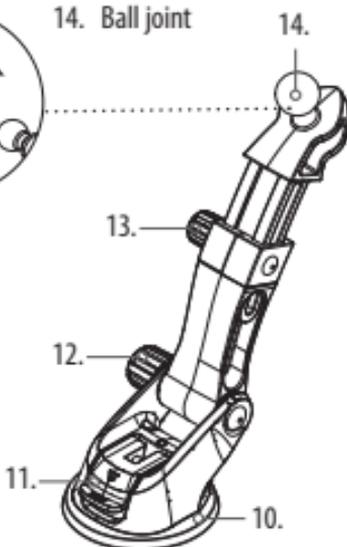4. Support
5. Socket
6. Fastening nut

Air vent mount

7. Clip
8. Support
9. Ball joint

Suction cup mount

10. Suction cup
11. Lever
12. Swivel knob
13. Extension knob
14. Ball joint

Thank you for choosing the Pingi Solidgrip™ Pro NST-16EU phone mount and wireless charger. Please always follow the safety instructions in this manual. Keep this instruction manual in a safe place so that it is available at all times. This product complies with regulatory, national and European requirements. Never try to make technical modifications to this device. We do not accept liability for accidents or damages resulting from failure to follow these operating and safety instructions.

SAFETY

- This device should be used as described within the instructions for use that accompany it.
- The device must be powered from a 5V USB port by using the included USB-A to USB-C cable. Never try to connect the device to other power sources.
- To protect against fire, electric shock or personal injury, do not immerse cord or device in water or other liquids.
- Unplug the USB cable when cleaning.
- Children of less than three years should be kept away unless continuously supervised.
- **CAUTION** - The plastic bags and packaging used to wrap this appliance may be dangerous. To avoid the risk of suffocation, keep these bags out of the reach of babies and children. These bags are not toys.

TECHNICAL SPECIFICATIONS

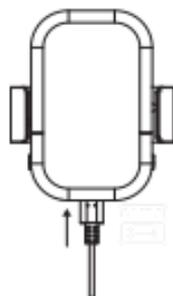|	
INPUT	5V 2A/9V 1.67A
OUTPUT	5V 1.5A/9V 1.2A
CHARGING EFFICIENCY	±75%
OPERATING TEMPERATURE	-20°C~45°C

WHAT TO EXPECT

The Solidgrip™ Pro NST-16EU is a Qi-enabled charger and holder for smartphones. This means that smartphones that are compatible with the Qi-standard can automatically charge when placed in the holder. Smartphones that do not yet support Qi wireless charging will not charge when placed on the mount. This product supports fast charging.
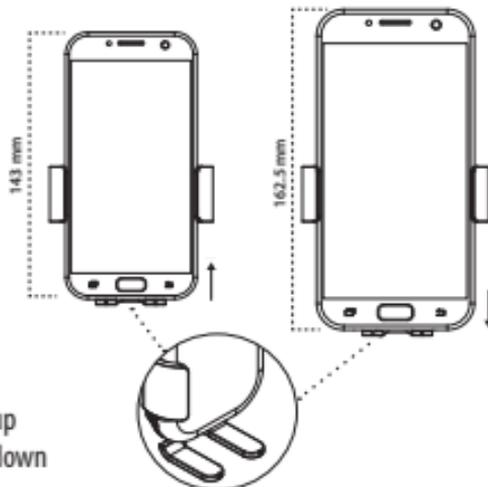
CABLE AND USB-CONNECTION

A USB-A to USB-C cable is provided to power the wireless charger from a standard USB port. Make sure a free USB charge port is available in your car. Alternatively, you can use a commonly available 12V to 5V USB power adapter.

This product is capable of wireless fast-charging your smartphone when connected to a fast-charging capable power supply. Connect the Solidgrip™ Pro NST-16EU cable to a fast-charger compatible with your phone to use wireless fast-charging. Output depends on the power source and device (iOS 7.5 watts wireless charging /Android 10 watts wireless charging).

POSITIONING YOUR PHONE

The position of the phone on the mount is important and depends on the size of the phone. The wireless charging module in your smartphone needs to align with its counterpart in the charger. You can adjust the vertical position of your phone by adjusting the phone support. Finding the correct position may require some trial and error.

143 mm

162.5 mm

General recommendations
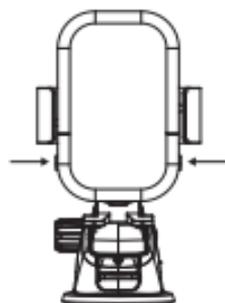Smartphones <153 mm: phone support up
Smartphones >153 mm: phone support down
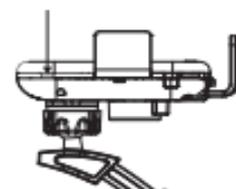
OPENING AND CLOSING

The phone holder clamps will automatically close when you place your Qi-enabled smartphone in the holder. For non-Qi smartphones, the side buttons on the holder may be used. The holder can also be opened with these side buttons.
Tip: thanks to the integrated capacitors, the clamps can still be opened for a short time after shutting down your car engine.

LED INDICATOR

- **RED light:** standby/not charging
- **BLUE light:** charging
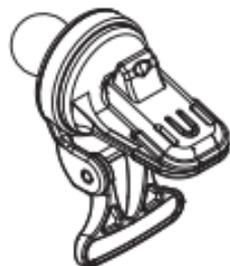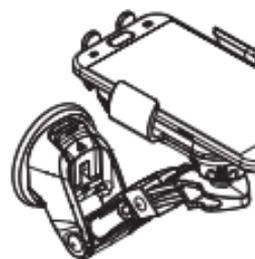- **BLINKING light:** connecting

INSTALLING A MOUNT

The Solidgrip™ Pro comes with two types of mounts:

• The extendable suction cup mount is suitable for mounting the Solidgrip Pro™ on your windshield or other smooth surfaces. Use the lever to tighten or loosen the suction cup. Two knobs are provided to adjust the angle of the mount and to extend the mount.

• The air vent mount is for attaching the Solidgrip™ Pro to an air vent. The air vent mount can be clipped onto one of the air vents in your cabin. Use the integrated support to keep the holder in the desired position.
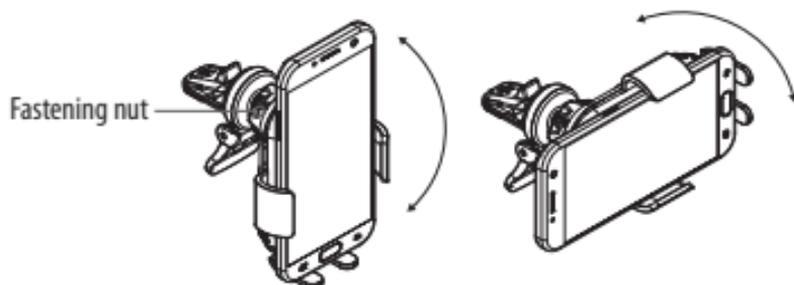 * Not all air vent layouts are compatible as designs differ per car model. Use the air vent mount at your discretion.

Unscrew the fastening nut. Push the ball into the socket and tighten the nut again. You can loosen the nut at any time to adjust the angle of the phone holder.

CHANGING THE SCREEN ORIENTATION

You can use your phone screen in portrait mode (vertical) or landscape mode (horizontal). Slightly loosen the fastening nut and adjust the screen rotation as desired.

Fastening nut

DISPOSAL OF THE DEVICE

Do not dispose of electrical appliances as unsorted municipal waste, use separate collection facilities. Contact your local government for information regarding the collection systems available. If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being. When replacing old appliances with new ones, the retailer is legally obligated to take back your old appliance for disposal free of charge.

LIMITED 3-YEAR WARRANTY

InnoGoods BV guarantees your device against material and fabrication faults for three years after your initial purchase. Should material or fabrication faults be found, InnoGoods will repair or replace the device with a similar or better-specified product. Damage to the device due to any form of negligence, accident, lack of cleaning and maintenance, or other use or abuse that can reasonably be considered to be in conflict with the directions described in these instructions, does not fall under this warranty. Furthermore, legal provisions with respect to consumer purchases apply. In the event of a fault, we advise you to return the product together with the original proof of purchase to the store where you bought it. When the defect in the device is caused by anything other than material or fabrication faults, you may be charged for examination and repair costs.

TROUBLESHOOTING:

My phone will not charge and the indicator is red. What could be the problem?
- *Check if your phone supports wireless charging (Qi).*
- *Your phone case might be too thick. We recommend a max. case thickness of 2 mm.*
- *Make sure your phone case does not contain metal or a magnet.*
- *The position of the phone support needs to be adjusted.*
  See 'POSITIONING YOUR PHONE'

The LED indicator does not light up. What could be wrong?
- *Check if the mount is connected to a working USB port.*
- *Are you using the original cable?*
- *Check the cable condition.*

The device opens and closes continuously. What could be wrong?
- *Many cars come with handy USB ports in the console. On rare occasions, these USB ports do not give an uninterrupted, stable output.*
- *You can easily test your car mount by connecting it to your smartphone charger at home. If you no longer notice the issue when the unit is connected to your phone charger, use a 12V to USB adapter for your car.*

COMPATIBLE DEVICES

The following devices are known to support wireless charging:
- iPhone 8 and later
- Samsung Galaxy S6 and later
- Qi-compatible Android smartphones

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